

7 January 2021

Notice

Confirmed Cases of COVID-19 at Genting Highlands

In early January, several workers at our staff canteens were tested RTK-Antigen positive. The affected workers were detected during our regular health and safety screening and were immediately isolated. Contact tracing is in progress and for precaution, we have asked some employees who have been to these canteens, be accommodated separately for a certain period. Meanwhile, we have reported the matter to the Ministry of Health (MOH) and will work closely with the authority to address this.

We have thoroughly sanitised and disinfected the staff canteens as well as any areas frequented by the workers. These canteens are not accessible to the public.

We assure everyone that SOPs are in place and will be continuously reviewed and enhanced to ensure a safe and healthy environment for all in Resorts World Genting. The resort remains open to the public.

We will continue to take the necessary precautionary measures as the health and safety of all our guests and employees have always been our utmost priority. We kindly advise everyone to remain vigilant and adhere to the SOPs issued by the government. This includes wearing a face mask, observing physical distancing, and adopting good personal hygiene practices at all times.

2021年1月7日

重要通告

云顶高原COVID-19确诊病例

本月初，我们员工食堂的数位员工在抗原测试中呈阳性反应。确诊员工是在我们的定期健康与安全检查中被发现，并已即时被隔离。目前我们已展开联系追踪。为了谨慎起见，我们已谕令曾经前往该食堂的员工在特定时期内分开住宿。与此同时，我们已将此事呈报上卫生部，并将与有关部门密切合作以解决此问题。

我们已对该员工食堂以及任何员工们常到的地方展开了彻底的清洁和消毒。这些员工食堂并不向公众开放。

我们保证，已经制定了完善的标准作业程序（SOP）并将不时进行审查及增强，以确保为所有身处云顶世界的人提供一个安全健康的环境。度假村将照常对公众开放。

我们将持续采取必要的预防措施，以照顾所有顾客和员工的健康与安全为优先。我们建议所有人保持警惕及遵守政府所制定的标准作业程序，包括佩戴口罩、保持人身距离和时刻维持良好的卫生习惯。