

20 January 2021

Notice

Temporary Closure of Resorts World Genting (RWG)

On 19 January 2021, the government announced that the Movement Control Order (MCO) will be implemented in various states including Pahang from 22 January to 4 February 2021. In line with this, RWG will be temporarily closed during this period. Essential resort-based services such as security, bomba, utilities and clinics will remain operational.

Guests who have made reservations at RWG from 22 January to 4 February 2021 may contact our call centre at 03-27181118 or write to customercare@rwgenting.com to request for a change of date or refund. We appreciate your patience and kind understanding while we attend to your requests during this period.

We regret any inconvenience caused by the temporary closure of our resort.

Thank you.

2021年1月20日

通告

云顶世界(RWG)暂停营业启事

2021年1月19日，马来西亚政府宣布于2021年1月22日至2月4日期间把行动管制令(MCO)延伸至其他州属，当中也包括彭亨州。配合此项措施，云顶世界将于此期间暂停营业。尽管如此，云顶世界其他的基本服务如保安、消防局、公共设施及诊所等将如常运作。

至于已经向云顶世界预订了2021年1月22日至2月4日期间行程的顾客，请拨打我们的预订服务中心电话：03-27181118 或电邮至：customercare@rwgenting.com 以要求更改日期或退款。在我们致力于为您解决问题的这段时间，我们感激您的耐心与理解。

对于我们暂停营业期间所引起的一切不便，我们深致歉意。

谢谢！